



Preliminary Information

PIT5865 Adaptive Cruise Inop / Lane Keep Assist Unavailable message / Gap Switch Inop / Unable To Perform Frontview Camera Learn / Amber Collision Alert ICON / No Related DTCs

Product Investigation Review Required

Models

Brand:	Model:	Model Years:	VIN:		Engine:	Transmissions:
			from	to		
Buick	Encore GX	2021	All	July 1, 2021	All	All
Buick	Envision	2021	All	July 1, 2021	All	All
Cadillac	CT4	2021	All	July 1, 2021	All	All
Cadillac	CT5	2021	All	July 1, 2021	All	All
Chevrolet	Camaro	2021	All	July 1, 2021	All	All
Chevrolet	Equinox	2021	All	July 1, 2021	All	All
Chevrolet	Silverado	2021	All	July 1, 2021	All	All
Chevrolet	Suburban	2021	All	July 1, 2021	All	All
Chevrolet	Tahoe	2021	All	July 1, 2021	All	All
Chevrolet	Trailblazer	2021	All	July 1, 2021	All	All
GMC	Sierra	2021	All	July 1, 2021	All	All
GMC	Terrain	2021	All	July 1, 2021	All	All
GMC	Yukon Models	2021	All	July 1, 2021	All	All

Involved Region or Country	North America
Condition	<p>Some customers may comment on more than one of the following issues:</p> <ul style="list-style-type: none"> - Adaptive cruise inoperative (if equipped) - Lane Keep Assist inoperative - Gap adjust switch inoperative - In some cases, the Amber Collision Icon is illuminated <p>When checking for DTC's, no related DTC's will be found. In addition, when trying to perform a front view camera learn, error messages will be displayed in GDS2 and the learn can not be completed.</p>
Cause	The cause of these concerns could be an internal fault with the B174W Front View Windshield Camera.

Correction:

If no root cause is found after performing normal SI diagnostics and you are experiencing the above conditions, then replace the B174W Front View Windshield Camera.

Warranty Information

For vehicles repaired under the Bumper-to-Bumper coverage (Canada Base Warranty coverage), use the following labor operation. Reference the Applicable Warranties section of Investigate Vehicle History (IVH) for coverage information.

Labor Operation	Description	Labor Time
6620110	Front View Camera Replacement	Use Published Time

Version History

Version	1
Modified	11/03/2021- Created on.



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